

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 21st day of February' 2024

C.G.No.88/2023-24/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

| | |
|-------------------------------|---------------------------|
| Sri. K. Ramamohan Rao | Member (Finance) |
| Sri. S.L. Anjani Kumar | Member (Technical) |

Between

V.Chakravelu, T.R. Kandriga (V) & (P),
Puttur (M), Tirupati Dt.

Complainant

AND

1. Dy. Executive Engineer/O/Puttur
2. Executive Engineer/O/Puttur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 20.02.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 19.12.2023 at Puttur filed the complaint stating that he is having agricultural service connection No. 5324505001163, that the electrical poles and cable through which his service connection is getting power supply are damaged and they are to be replaced.



02. The said complaint was registered as C.G.No.88/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they visited the land of the complainant and tried to replace the damaged poles and cable but the complainant requested them to execute the work after harvesting the existing paddy crop in the land.
03. Complainant absent. Heard the respondents through video conferencing. Heard the complainant through cell phone.
04. The complainant also addressed a letter to this Forum stating that subsequent to his complaint the respondents visited his land and informed him that they came to replace the damaged poles and cable but he requested them to execute the work after harvesting the existing paddy crop to which they agreed. The complainant when we called him through phone confirmed that he addressed the above referred letter and requested to direct the respondents to execute the work after harvesting of the existing paddy crop. Considering the circumstances, the complainant is directed to inform the respondents about his readiness for execution of the work in his land by the respondents after harvesting of the crop and within 15 days from the date of hearing the readiness of the complainant, the respondents



shall execute the work and submit the compliance to this Forum. This complaint is disposed off accordingly.

05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon`ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 21st day of February'2024.

[Handwritten Signature] 21/2/2024

CHAIRPERSON

[Handwritten Signature]
Member (Finance)
21/02/2024

[Handwritten Signature] 21/2
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.**

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

